

# Modern Board Portal Training and Deployment Guide

Training and support are crucial components when taking on any new software implementation, and concerns about training being overly burdensome can often put a new software acquisition on hold. But there's a good rule of thumb to use when adopting a new software solution for your organization: If your solution requires weeks of training and implementation, it's probably not very easy to use. Board management software is no exception. A truly user-focused, intuitive board portal should be simple, straightforward, and easy to learn by even your most technology-challenged users.





## Remote/Virtual Training Replaces On-Site Training

Make no mistake, this shift doesn't mean less personal interaction. For a customer of a technology solution, an assigned point of contact is crucial for initial adoption and ongoing success. Remote training should be scheduled and conducted by your dedicated onboarding specialist. With users (board members/admins) in various locations, remote training eliminates the need to coordinate travel and get everyone in the same room.

An added benefit of true SaaS (Software as a Service) models is allowing for the addition of users in seconds, not weeks. Get them up and running immediately while enthusiasm is high!

## Eliminate Boring Instructor Training with Interactive Options

Another great benefit to getting started immediately is the option to have your users jump right in. Using tools such as walkthroughs that show new users how to complete tasks—including creating agendas, adding users, and building board books, etc.) is a great way to get your board members excited to use their new board portal. SaaS solutions also have great in-app ways to get immediate help and support, like searchable FAQs and an easy connection to the support team. Also, people learn by doing: Training shouldn't be instructor-led review of manuals—it should be hands-on sessions guided by an onboarding specialist.

## Continued/Frequent Education

Having access to frequent and free enhancements is another tremendous benefit of using a SaaS solution. Not only does this approach to technology allow for board management software that's always focused on the user experience and keeping up to date with technology, but it allows users to learn in bite-sized chunks.

Instead of hosting significant training sessions every two years on a wholly new developed platform, your board members can get updates via new FAQs, emails, and frequent short webinars on a specific feature or update.

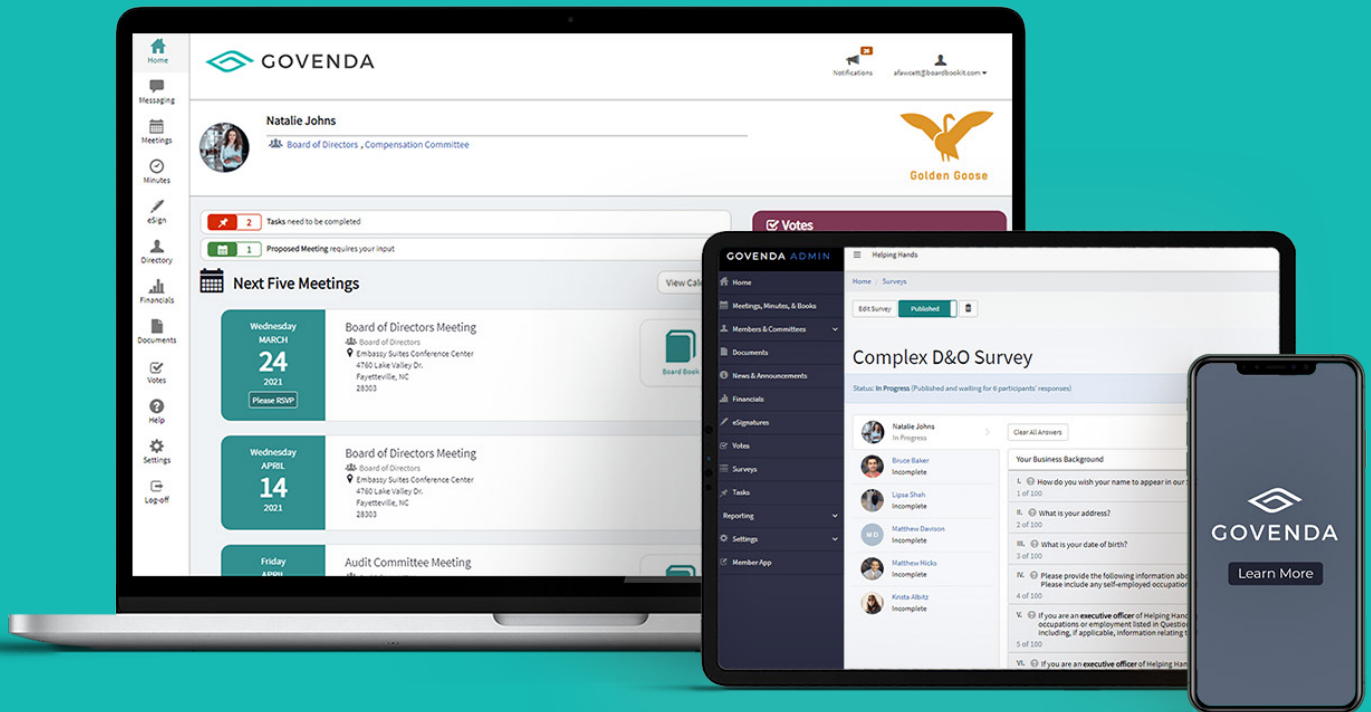
## Govenda Can Help

Govenda is designed to make the board portal experience efficient and easy-to-use for you and your board members. We'd love to show you how.

If you'd like to see us in action, please [contact us](#) for more information or to [schedule a demo](#).



**Happy and engaged board members are the key to your success.**  
You need a simple, secure platform, built with the board member experience in mind.



 **GOVENDA**

**Govenda is the  
board success platform.**

A **powerful portal** to mitigate risk and engage your directors

**Easier** board management.

**Happier** board members.

A more **successful** board.

**For more information or to schedule a demo:**

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